

ENHANCED PROTECTION SPECIALISTS

Leading the Industry in High Consequence Threat Protection Since 1987

MSA's skilled and experienced Enhanced Protection Specialists serve as a force multiplier to provide the highest level of protection for your facility or event.

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ENHANCED PROTECTION SPECIALISTS

OVERVIEW

MSA Security[®] deploys Enhanced Protection Specialists as a force multiplier for your facility, organization or event. They adapt to ever-changing environments and threats while de-escalating confrontation and maintaining discretion. They understand the importance of confidentiality, integrity and sensitivity, communicating effectively with clients. They maintain a polished demeanor and appearance at all times.

BACKGROUND & EXPERIENCE

MSA's Enhanced Protection Specialists are high-end security operatives drawn from the ranks of specialized law enforcement and military organizations. Individuals of the highest caliber, these operatives meet demanding selection qualifications and pass rigorous training and certification standards. They continually train to maintain optimal skills and preparedness.

Training & Certification Often Includes:

Active Shooter Response (MSA's Proprietary Golden 15 Program) Behavior Pattern Recognition Counterterrorism Counter Surveillance

Drawn from the Ranks of:

Bomb Squad Counterterrorism Division Detective Squads Crisis Management Customer Service De-escalation Dignitary Protection Emergency Medicine

Emergency Services/SWAT Intelligence Division Joint Terrorist Task Force Evacuation Protocols Firearms National Incident Management System Tactical Rescue

MSA adjusts the training and experience requirements of selected Enhanced Protection Specialists to align with anticipated deployment and individual client needs.

SCHEDULING MANAGEMENT

MSA utilizes a state-of-the-art technology program to facilitate the administering of field deployments. The software program, EPay, delivers schedules directly to operatives and notifies them of any changes in real time. Operatives utilize the software's mobile app to clock-in once arriving to their post, confirming location and attendance. The platform also maintains site-specific post orders, accessible to field employees at all times. All deployment activity is managed by MSA's full-time scheduling department, staffed around-the-clock. Throughout our 30 years in business, MSA has continually implemented techniques and technologies to streamline all scheduling operations, guaranteeing coverage and accountability.



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DEPLOYMENT & RESPONSIBILITIES



MSA's experienced team of program managers works closely with each client to understand the requirements and objectives of the security program. We design a customized deployment plan to best address those needs. Enhanced Protection Specialists may be deployed overtly as a visual deterrent, or covertly, blending seamlessly into their environment. They can be armed or unarmed, according to client requests.

Enhanced Protection Specialists are frequently deployed with the following responsibilities:

- Secure and patrol client premises for unauthorized intrusion, fire, theft and other hazards
- Identify and de-escalate verbal conflict and potential or overt acts of violence
- Protect life and property in emergencies and facilitate rescue operations when necessary
- Respond to medical emergencies as required and as properly trained
- Liaise between the client, law enforcement and MSA's Emergency Operations Center to maintain a secure environment

Enhanced Protection Specialists are supported by MSA's Intelligence team. The Intel team conducts daily open source research and sends out alerts on the global threat environment to all field operatives who are updated on a near-real-time basis about events that may impact their clients' security operations.

ADDITIONAL PROTECTIVE SERVICE OFFERINGS

- Executive Protection: Deployed for high profile individuals, their families and associates
- Hostile Surveillance Specialists: Deployed to identify and interdict pre-operational surveillance
- Uniformed Armed Operatives: Deployed to protect crowded sports and entertainment venues

COMPANY OVERVIEW



MSA Security[®] is the premier provider of **explosive detection services and high consequence threat protection**. MSA has divisions in Security and Investigations and is able to provide comprehensive security solutions tailored to our clients' needs. **With over 1,300 employees**, our team is comprised of active and retired members of specialized law enforcement units across the nation (e.g., SWAT, Bomb Squad, Tactical and Counterterrorism Units), as well as elite military organizations. As a result, our clients have immediate access to individuals with extensive and unrivaled experience in the areas of:

Explosive Threats Executive Protection Threat Intelligence Analysis Threat Assessment and Planning Special Event Security Investigations

MSA has been **Leading the Industry in High Consequence Threat Protection Since 1987.** MSA's pioneering range of best-in-class security services enables us to execute situation-specific plans that protect the flow of business and keep things moving.

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