

**MSA**  
**SECURITY®**  
Protective Services

## Protective Services

Uniformed Armed Operatives



## Leading the Industry in High Consequence Threat Protection Since 1987

*MSA is a leading provider of high consequence threat protection with unparalleled experience delivering protective services for large sports and entertainment venues nationwide.*

**New York, NY**  
+1 (212) 509-1336

**Arlington, VA**  
+1 (703) 657-4095

**San Diego, CA**  
+1 (858) 609-1541

**Hong Kong**  
+(852)-3690-8886

**Toronto**  
+1 (905) 749-1486

# UNIFORMED ARMED OPERATIVES

## OVERVIEW

In today's heightened threat environment, it is critical to protect your venue from the range of potential security-related events – from active shooters to disorderly fan conduct. Drawn from the ranks of specialized law enforcement units, MSA Security's® Uniformed Armed Operatives have unique technical abilities and experience. Operatives are trained to respond to a multitude of scenarios in the evolving threat spectrum, de-escalating confrontation and maintaining order. They **bridge the gap** between the initiation of an incident and law enforcement response.



## BACKGROUND & EXPERIENCE

MSA's Uniformed Armed Operatives are high-end security professionals drawn from the ranks of specialized law enforcement. They continually train to maintain optimal skills and preparedness.

### Training & Certification Often Includes:

Active Shooter Response  
*(MSA's Proprietary Golden 15 Program)*  
Alcohol Management  
Behavior Pattern Recognition  
Counterterrorism

Counter-surveillance  
Customer Service  
Crisis Management  
De-escalation  
Dignitary Protection

Emergency Medicine  
Evacuation Protocols  
Firearms  
National Incident Management System  
Tactical Rescue

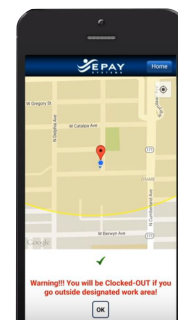
### Drawn from the Ranks of:

Bomb Squad  
Counterterrorism Division  
Detective Squads

SWAT  
Intelligence Division  
Joint Terrorist Task Force

## SCHEDULING MANAGEMENT

MSA utilizes a state-of-the-art technology program to facilitate the administering of field deployments. The software program, EPay, delivers schedules directly to operatives and notifies them of any changes in real time. Operatives utilize the software's mobile app to clock-in once arriving to their post, confirming location and attendance. The platform also maintains site-specific post orders, accessible to field employees at all times. All deployment activity is managed by MSA's full-time scheduling department, staffed around-the-clock. Throughout our 30 years in business, MSA has continually implemented techniques and technologies to streamline all scheduling operations, guaranteeing coverage and accountability.





# LICENSING & TRAINING



## FIREARMS

All MSA Uniformed Armed Operatives are active or retired law enforcement and licensed to carry a 9-millimeter or 40-caliber firearm in accordance with state and local regulations. MSA employs a licensing coordinator who continually monitors the status of employee permits and ensures appropriate training, testing and recertification is conducted.

## TRAINING

Counterterrorism training is provided to all Uniformed Armed Operatives at the onset of assignment and on an ongoing basis. Specific training topics include rapid interview and assessment, de-escalation techniques, behavior pattern recognition and probing and testing response. Operatives are educated on the terrorist attack cycle and instructed on indicators of pre-operational surveillance.

MSA Operatives undergo semi-annual live fire training for active shooter response based on our proprietary "Golden 15" program. Operatives are tested in highly stressful "shoot-don't-shoot" scenarios and are evaluated on their ability to quickly and accurately engage a hostile threat.

***Operatives are supported by MSA's Intelligence team. The Intel team conducts daily open source research and sends out alerts on the global threat environment. Operatives in the field are updated on a near-real-time basis about events that may impact their clients' security operations.***

# DEPLOYMENT & RESPONSIBILITIES



MSA's experienced team of program managers works closely with each client to understand the requirements and objectives of the security program, designing a customized deployment plan to best address those needs. Operatives are frequently deployed with the following responsibilities:

- Secure and patrol client's premises for a full range of potential hazards, including unauthorized intrusion, disorderly conduct, violent activity, explosive incidents, vehicle rammings and more
- Identify and de-escalate verbal conflict and potential or overt acts of violence
- Protect life and property in emergencies and facilitate rescue operations when necessary
- Respond to medical emergencies as required and as properly trained
- Liaise between the client, law enforcement and MSA's Emergency Operations Center to maintain a secure environment
- Establish security priorities, delegate responsibility as necessary and conduct training of the client's security personnel as requested

## ADDITIONAL PROTECTIVE SERVICE OFFERINGS

- **Enhanced Protection:** Deployed for high-profile facilities, office spaces and events
- **Executive Protection:** Deployed for high-profile individuals, their families and associates
- **Hostile Surveillance Specialists:** Deployed to identify and interdict pre-operational surveillance



# COMPANY OVERVIEW



MSA Security® is the premier provider of **explosive detection services and high consequence threat protection**. MSA has divisions in Security and Investigations and is able to provide comprehensive security solutions tailored to our clients' unique needs. **With over 1,300 employees**, our team is comprised of active and retired members of specialized law enforcement units across the nation (e.g., SWAT, Bomb Squad, Tactical and Counterterrorism Units), as well as elite military organizations. As a result, our clients gain immediate access to individuals with extensive and unrivaled experience in the areas of:

Explosive Threats

Executive Protection

Threat Intelligence Analysis

Threat Assessment and Planning

Special Event Security

Investigations

MSA has been **Leading the Industry in High Consequence Threat Protection Since 1987**. MSA's pioneering range of best-in-class security services enables us to execute situation-specific plans that protect the flow of business and keep things moving.

