

HOW CANINE TEAMS DEFUSED A PHARMACEUTICAL CRISIS

BACKGROUND

At nearly \$600 billion in annual revenue with more than 1.3 million employees, the pharmaceutical industry plays a crucial role in the economy and international healthcare. These numbers are only expected to grow in the coming years. The United States is the largest exporter of pharmaceuticals in the world, spending more than \$60 billion on research and development alone.

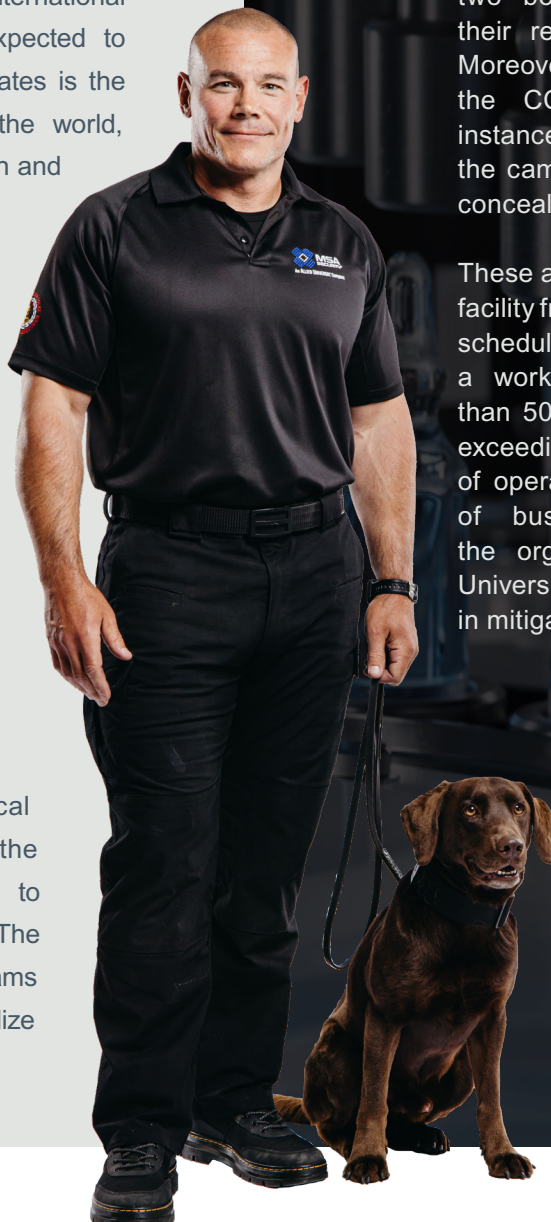
High value assets, proprietary information and large-scale operations create a high value target for hostile actors. The large and intricate infrastructures of pharmaceutical plants make effective security management an immense endeavor. The safety of the organizations, the workforce, and customers is the paramount responsibility for security teams amid an ever-evolving threat landscape.

Security directors at pharmaceutical organizations must prioritize the implementation of innovative strategies to combat the continuously evolving threats. The integration of highly effective security programs is essential to promptly identify and neutralize potential threats before they escalate.

SITUATION

On a Sunday evening 2023, one of the world's leading research-based pharmaceutical and biomedical companies received two bomb threats via email targeting their research and development facility. Moreover, the security team operating the CCTV systems detected multiple instances of suspicious individuals around the campus late in the evening, discreetly concealed within the surrounding bushes.

These alarming developments impeded the facility from continuing its normal operations scheduled for the ensuing Monday. With a workforce of 80,000 spanning more than 50 countries and an annual revenue exceeding \$100 billion, the safe resumption of operations was essential for continuity of business. An existing customer, the organization reached out to Allied Universal® and MSA Security® for support in mitigating the threats to their facilities.



THE SOLUTION

Subject matter experts from each organization immediately homed in on tailored resources to effectively counter the threats looming over this company. As the world's largest security provider, Allied Universal leveraged its extensive resources, which include MSA Security's industry leading Canine Detection Teams.

By Sunday evening, within a few hours following the initial client request, MSA Security deployed an Explosive Detection Canine Team to conduct a comprehensive sweep of the facility.

The teams were able to screen the 25-acre campus within an impressive three-hour window.

Handlers directed the exceptionally trained canines to thoroughly detect any potential explosive odors in both the exterior and interior lobbies of five buildings spread across the company's campus. At the direction of the client, teams prioritized areas of highest vulnerability, devoting additional time to screen locations where suspicious individuals had been identified through the facility's CCTV system.

OUTCOME

Following the sweep conducted by MSA Security Explosive Detection Canine teams, the company swiftly reassured its workforce of the campus' safety with an internal statement. The campus was successfully reopened on schedule for Monday morning operations. In anticipation of potential future threats, the company's security director proactively decided to engage MSA for pre-opening sweeps for the duration of the week, demonstrating a heightened commitment to preemptive security measures.

MSA Security remains the industry leader in explosive detection EDC canine solutions, with over 900 teams deployed globally. This program's value and success are evident in its continued growth and expansion.



To learn more about MSA Security's Firearms Detection Canine Teams, visit msasecurity.net/msa-firearm-detection-dogs or contact info@msasecurity.com.

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