



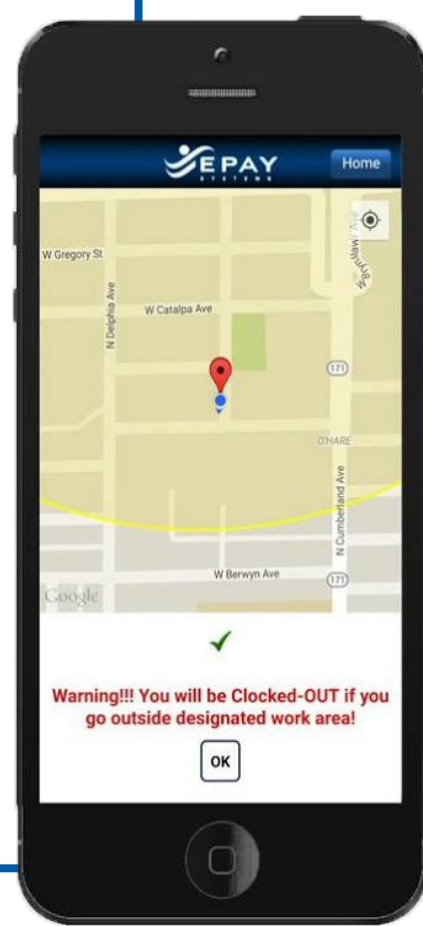
# Employee Communication During COVID-19

The safety of our employees and clients is MSA's top priority. During this period of social distancing, we are using a multi-layered approach to support and communicate with field employees. Supervisors are conducting in-person visits to employees on the front lines to distribute hand sanitizer, gloves, masks, and sanitizing wipes as supplies are received. Operations and scheduling departments are facilitating ongoing operations via routine phone check-ins. As a supplement, MSA relies on the following technologies and alert systems to ensure all personnel are fully briefed on their operational duties, health safety protocols, and the evolving threat spectrum.

## EPay Systems



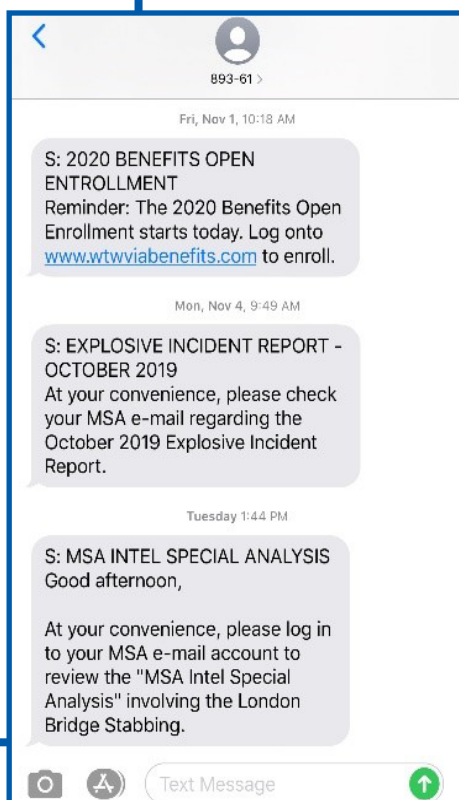
MSA's scheduling department continues to manage deployment activity through EPay Systems. EPay delivers schedules directly to handlers and notifies them of any changes in real time. Handlers utilize the mobile app to clock-in once arriving to their post. The app stores site-specific post orders, accessible to field employees at all times. **Clients rest assured that field employees are on-post and equipped with all the information needed to effectively fulfill their tour of duty.**



## InformaCast



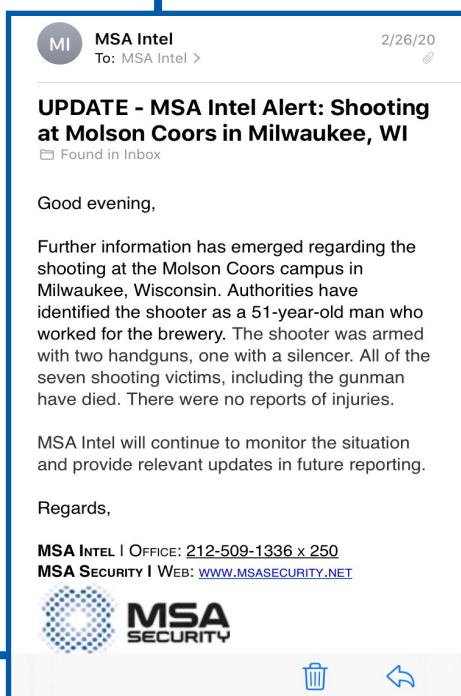
InformaCast is a mass notification system that allows MSA to send audio, text, and images to field employees on their mobile devices. It is used to alert personnel of potential, impending, or ongoing emergencies. Distribution lists are segregated by geographies, client sites, and industry. **Appropriate information is pushed out as required, equipping field employees with the information needed to effectively protect client sites.**



## MSA Intel Alerts



MSA's Intelligence Program supports clients with detailed information on the evolving threat environment. Urgent alerts are also pushed directly to all employees via email, providing near real time information with historical context and analysis. **This critical information better enables field personnel to protect and mitigate threats to client sites.**



## MSA's Explosives Digest



MSA's explosives digest delivers screeners breaking news about issues that affect perimeter security programs. Experienced bomb technicians gather and vet open source intelligence reports from around the world, discussing trends in terrorism, explosive screening and detection, changes in the National Terrorism Advisory System and more. **The digest is an ongoing training resource for employees, enhancing their knowledge and capacity to protect the client site.**

