



**MSA**  
**SECURITY**<sup>®</sup>  
Windsor Program<sup>™</sup>

## EXPLOSIVE DETECTION CANINE TEAMS

### Leading the Industry in High Consequence Threat Protection Since 1987

*With a commitment to  
excellence, MSA's unrivaled  
Windsor Teams keep millions  
of people safe across the  
globe each day.*



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# WINDSOR PROGRAM DISTINCTIONS



## BEST POLICIES & PRACTICES

- **Deployment:** MSA has 600+ Windsor Teams deployed around the world.
- **Explosive Testing & Training:** Windsor Canines are imprinted to detect all five families of military-grade explosives and homemade explosives (HMEs). These include peroxide-based HMEs, TATP and HMTD, used extensively by terrorists.
- **Single-Purpose, Single-Handler Teams:** All Windsor Teams are trained solely for explosive detection work to ensure peak olfactory conditioning and single-handler teams enhance the working bond.
- **Handler Expertise:** Windsor Handlers possess extensive, specialized emergency response experience, typically from the bomb squad, elite tactical, and counterterrorism units, as well as elite military organizations.
- **Management Expertise:** Our management staff has over 100 years of combined canine training and deployment experience.
- **24-hour Emergency Operations Center:** Clients have around-the-clock access to our Emergency Operations Center staffed by certified Bomb Technicians, who can contact MSA management staff as required.

## LICENSES & CERTIFICATIONS

- **DHS SAFETY Act:** Our canine services are certified and thoroughly insured through the Department of Homeland Security (DHS) SAFETY Act. This provides clients with catastrophic liability protection in the event a terrorist incident occurs while MSA EDC teams are deployed.
- **ATF License:** MSA is fully licensed to possess both high-grade and low-grade commercial and military explosives for training, testing and certifying Windsor Teams. All MSA training sites are Bureau of Alcohol, Tobacco, Firearms and Explosives (ATF) licensed sites. (*License number ATF 6-NY-061-33-1B-00300*)
- **DOJ NORT:** We voluntarily administer the Department of Justice (DOJ) National Odor Recognition Test (NORT) to all our teams annually.
- **NAPWDA:** MSA uses a third-party master trainer to evaluate the effectiveness of our Windsor Teams. Teams certify to North American Police Work Dog Association (NAPWDA) standards annually.

# DELIVERABLES



When it comes to protecting your business from high consequence explosive threats, you can rest easy with MSA's Windsor Teams. The Windsor Canines, who are part of each Windsor Team, are specially bred and methodically trained. Each team is trained and certified annually according to NAPWDA and DOJ NORT standards. The team will be deployed with all equipment required for the fulfillment of services. MSA's 24-hour scheduling department will ensure all posts are covered and surge requirements are met. Our management team will coordinate daily, weekly and monthly sustainment training to ensure the quality and effective operational performance of each team.

**All handlers are supported by MSA's Intelligence team. The Intel team conducts daily open source research and sends out alerts on the global threat environment to all handlers in the field who are updated on a near-real-time basis about events that may impact their clients' security operations.**

## SEARCH CAPABILITIES

- Vehicles
- Buildings / Offices
- Crowds
- Cargo
- Luggage

## DEPLOYMENT AREAS

- Loading Docks
- Crowded Venues
- Checkpoints
- Perimeters

## SCHEDULING MANAGEMENT

MSA utilizes a state-of-the-art technology program to facilitate the administering of field deployments. The software program, EPay, delivers schedules directly to operatives and notifies them of any changes in real time. Operatives utilize the software's mobile app to clock-in once arriving to their post, confirming location and attendance. The platform also maintains site-specific post orders, accessible to field employees at all times. All deployment activity is managed by MSA's full-time scheduling department, staffed around-the-clock. Throughout our 30 years in business, MSA has continually implemented techniques and technologies to streamline all scheduling operations, guaranteeing coverage and accountability.



# COMPANY OVERVIEW



MSA Security® is the premier provider of **explosive detection services and high consequence threat protection**. MSA has divisions in Security and Investigations and is able to provide comprehensive security solutions tailored to our clients' unique needs. **With over 1,300 employees**, our team is comprised of active and retired members of specialized law enforcement units across the nation (e.g., SWAT, Bomb Squad, Tactical and Counterterrorism Units), as well as elite military organizations. As a result, our clients gain immediate access to individuals with extensive and unrivaled experience in the areas of:

Explosive Threats  
Executive Protection  
Threat Intelligence Analysis  
Threat Assessment and Planning  
Special Event Security  
Investigations

MSA has been **Leading the Industry in High Consequence Threat Protection Since 1987**. MSA's pioneering range of best-in-class security services enables us to execute situation-specific plans that protect the flow of business and keep things moving.



*In 2004, MSA was the first company in the nation whose explosive detection services were certified by the DHS Support Anti-Terrorism by Fostering Effective Technology (SAFETY) Act of 2002. This certification greatly reduces the risk of clients' liability in the event a terrorist attack occurs while our canine teams are deployed in the defense against, response to, or recovery from an act of terrorism.*